

# Customer Success Manager (m/f/d)

Part- or full-time (20 – 40 hours), Aachen

We are looking for a part-time or full-time Customer Success Manager to join our young, dynamic team.

## ABOUT US

MANSIO has set itself the task of leading logistics into the future thus making freight transport faster, more efficient, safer, and more ecological thus creating more attractive working conditions. On that we are working on in our growing team of logisticians, computer scientists, engineers, and businesspeople, which we would like to strengthen with you.

## WHAT THERE IS TO DO:

- You have a ready ear for our clients, work in a solution-oriented manner and strengthen client loyalty
- You conduct demos and training sessions on new products and services for our customers
- You help the clients with technical support and training
- You coordinate between clients and the sale steam as well as management

## WHAT WE ARE LOOKING FOR:

- Good organizational and presentation skills and talent for building and developing relationships
- A completed apprenticeship and/or degree in business administration or logistics
- Ideally, you already have 3-5 years of experience in the field
- You work in a solution- and quality-oriented manner
- Specialist knowledge of IT and logistics is an advantage
- You have a good command of written and spoken German and English

## WHAT YOU CAN LOOK FORWARD TO

- The chance to change the industry with your own ideas and solutions
- Complete IT equipment
- Further training opportunities according to your wishes and needs
- A young, motivated team, which consists not only of work colleagues but also of friends
- Regular team-building events

## THAT SOUNDS GOOD?

Then join us, we would love to have you and your ideas become a part of our success. Just send us your CV od LinkedIn profile and a short cover letter to [jobs@mansio-logistics.com](mailto:jobs@mansio-logistics.com) so that we can get to know you.

We look forward to meeting you!